

Pierce County ALERT FAQs

What is the Pierce County Alert program?

This service allows you to sign up to get alerts on your cell phone, work phone, text message, e-mail, home phone, and more. You can also choose the locations you want to be contacted about. You can receive alerts about emergencies that may affect your home, your parents' home, your workplace, and your child's school, as long as those locations are within the boundaries of Pierce County.

When will it be used?

The system will be used to notify residents and businesses about imminent threats to health and safety. Public safety officials will send alerts about emergencies such as severe weather, floods, utility disruptions, or critical police activity. Emergency alerts will be sent 24 hours a day based on severity. Community Alerts will only be sent between the hours of 9:00 am - 8:00 pm.

What will I hear?

When you are called, you will be instructed to press '1' to hear the message. The emergency or community alert will follow.

How do I sign up?

[Click here](#) to register for this service.

Will I still get emergency notifications if I don't sign up?

If you don't sign up, you will still receive emergency alerts on your landline home and business phone, but nowhere else.

What if I'm not a resident of Pierce County?

If you work in Pierce County, be sure to include your work zip code when you sign up. If you have family or friends living in Pierce County, and want to receive notifications of what is occurring, include their zip code when you sign up.

How much does it cost?

The Pierce County ALERT system is free, however, you may incur charges if you have a per-call or per-message limit on your mobile device.

What if my cell phone area code is not local to Pierce County?

There is no impact to you receiving alerts from the system.

What if my contact information changes?

The system is only as good as the information you provide. If your cell phone, work phone or e-mail address changes, you need to go to your profile and update the information. The one exception is traditional landlines. If a traditional landline changes to another landline number, that information will be automatically updated.

Will my contact information be shared with others?

No, the information that you provide will be used for emergency purposes only. We will not give or sell your telephone numbers or e-mail addresses to any vendor or other organization.

How do I provide feedback?

You may call us at 253-798-6595 or [email us](#). We look forward to hearing from you!