



E-911 / Communications Systems Division
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TIM LENK
Program Manager

PSAP Managers Meeting Notes
April 4, 2019 - 1:30 pm – 3:00 pm
Communications Systems Division Conference Room

1. Administrative and Welcome

- | | |
|---|---|
| <input checked="" type="checkbox"/> Jonathan Brock (PCEM) | <input checked="" type="checkbox"/> Scott Hamel (SS911) |
| <input checked="" type="checkbox"/> Hillman Mitchell (PCEM) | <input checked="" type="checkbox"/> Cecelia See (WSP) |
| <input checked="" type="checkbox"/> Pat Jasmer (TFD) | <input checked="" type="checkbox"/> Lisa Campbell (SS911) |
| <input checked="" type="checkbox"/> Manuel Rosas (JBLM) | <input checked="" type="checkbox"/> Kathy Loye (SS911) |

2. Old Business

a. ESInet II Transition Update

i. SS-911 Fire Comm – JANUARY 17, 2019 (SIP) – Completed

1. SECO still deliberating if Fire Comm connection costs will be covered as a regional backup center
2. If determination is unfavorable, then County/SS-911 will need to determine how costs will be covered for connectivity.

ii. Feb-Mar 2019 – ALI/MSAG Transition to Comtech – Dual provisioning until 4/12

1. Copy of West ALI DB was provided to Comtech on Friday 3/8 and active in their DBMS on Monday 3/11.
2. 911 Program Office is maintaining minimal changes until full cutover on 4/12
3. South Sound 35th Street is OK if Phase 1 information is not provided as long as Phase 2 information is passed from the carrier.
4. SECO/Comtech are working to resolve the “0” address delivered by AT&T

iii. Mar-Oct 2019 – Carrier Cutovers – carriers submitting connection orders

1. SECO & 911 Comms subcommittee working with carriers to provide direct IP connectivity to ESInet II whenever possible, or desired by carriers
2. Most small telco’s are interested in IP connectivity, larger carriers have significant investments in SS7 technology and will take much longer to transition to IP – also, there is ambiguity in both RCW and WAC’s concerning the requirement to provide signaling.

iv. Oct-Nov 2019 – Geospatial Routing & Location Validation Function Implementation

- b. Pierce County NG911 Implementation Working Group
 - i. SS-911 Text-to-911 Live as of Tuesday March 27, 2019: in the first 7 days, SS-911 received 30 sessions.
 - ii. Understanding transfers to JBLM and WSP-Tacoma
- c. Cellular Tower/Sector Addressing Updates
 - i. Finalized updates to West Safety Services (AT&T, Sprint, Verizon Wireless)
 - ii. Requested updates from Comtech (Verizon Wireless) and T-Mobile – pending

3. New Business

- a. Summary Review of 12/27-28/2018 CenturyLink Outage
 - i. State has completed their AAR
 - ii. No updates from FCC regarding their investigation – however, per SECO discussions, it appears that CTL is disputing classifying this as an actual outage.

4. Unscheduled Items / Open Discussion

- a. Technical Issues
 - i. ESN Consolidations – will prepare detailed briefing to discuss once Comtech has full control of the ALI Database and delivery to PSAPs (eliminates need to dual provision changes with both Comtech & West)
- b. Operational Issues
 - i. Pierce County Radio Technician, Lonny L. provided the group with an overview of the system changes that will be occurring as the County upgrades the radio system (7.17)
 - ii. Jonathan will be distributing an updated version of the ALI Discrepancy Reporting form.
- c. Other issues
 - i. AFBA Insurance opportunity for Telecommunicators (from WA-APCO/NENA Spring Forum)

5. Next Meeting

- a. May 2, 2019 @ 1:30 –112th Street Conference Room

Note: E911 Program Office staff presented Kathy Loye with a gift commemorating her service to the 911 community in Pierce County on the occasion of her upcoming retirement. Lisa Campbell will be taking over Kathy's responsibility as the Communications Manager for SS-911 Fire Comm.